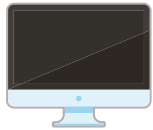


## SCREEN-SHARING TECHNOLOGY

ProctorU offers live, person-to-person, real-time proctoring. A combination of tools is used to provide this service including video-conferencing with webcams and screen-sharing technology. For more information about screen-sharing techniques and services, please visit:

[www.ProctorU.com/contactus.php](http://www.ProctorU.com/contactus.php)

ProctorU's process allows proctors to see a student, see what they are doing and know who they are proctoring.



A small .exe file is run over the Internet from our servers to enable screen-sharing with a test-taker's computer.

### A proctor is **unable** to:

- Download files from a test-taker's computer.
- Do anything that is not seen and approved by a test-taker.
- Access a test-taker's computer after the exam.

### A proctor is **able** to:

- See all programs and processes running on a test-taker's computer.
- View system diagnostics.
- Ask for remote access to troubleshoot technical issues or unlock an exam.
- Communicate in real-time with a test-taker through a chat box. All communication is logged and kept as part of a proctor's history log.
- Log the exact time and cause in the event a test-taker is disconnected.
- Reboot a test-taker's computer for troubleshooting purposes.
- Detect virtual machines.



**Have Questions? Contact Us!**